

Annexure

To: The Branch Manager

_____ [Name of the Bank]

_____ [Name of the Branch]*

_____ [Name of the City]

1.	<u>Customer information:</u> Name of the Customer : Account Number : Debit Card/ATM Card Number :
2.	<u>ATM Information:</u> ATM ID Location, if ID is not available Name of the ATM Bank :
3.	<u>Nature of complaints</u> <u>a, Complaint relating to Cash Withdrawal</u> Amount requested for withdrawal : [Rs] Amount actually disbursed at ATM : [Rs] Amount to the account debited : [Rs] Date of transaction : [/ /](mm/dd/yy) Time of transaction : [/ /] b, Card capture by ATM : c. Other complaints :
Date: / /	
Signature of the Card Holder Contact Tel/Mobile No	

** (Name of the bank branch where cardholder account is maintained which is linked to ATM Card)*